

Patient Safety Collaborative Second Annual Conference
'Patient Safety: Strategies for the Real World'

Conference Report

Overview

The one day conference was organised by the Patient Safety team of the Oxford AHSN, and held on 21st April 2016, at Milton Hill House, Abingdon.

It was attended by 90 professionals from the Patient Safety community, comprising 72 delegates plus speakers, and staff from the Oxford AHSN.

Conference Aims

1. To bring together and develop a community for people involved in patient safety and quality improvement work across the region
2. To acknowledge and celebrate progress in the Patient Safety Collaborative work streams
3. To learn from the experience of improving safety in other health systems and industries
4. To explore some of the challenges and strategies for patient safety work of the future

Structure of the day

All sessions were plenary, and the day facilitated throughout by Sarah Garrett [Consultant in Improvement & Innovation]

The conference opened with a keynote presentation from Professor Charles Vincent [Professor of Psychology, University of Oxford & Patient Safety Lead, Oxford AHSN] entitled 'Strategies for the Real World', followed by guest speakers Dr Brian Robson [Executive Clinical Director, Healthcare Improvement Scotland] and Penny Pereira [Deputy Director of Improvement, The Health Foundation] speaking on 'Stories from Scotland: Improving patient safety at scale', and 'Q: connecting improvers across the UK' respectively.

The conference then broke for lunch and networking.

The afternoon session started with a further invited speaker, Dr David Naylor [Senior Consultant, Leadership Development, The Kings Fund & Sign up to Safety Campaign Team] who gave an interactive session entitled 'Developing your awkward side'.

There then followed two sessions outlining current Patient Safety Collaborative workstreams; firstly on a violence reduction programme in Mental Health by a team from South London and Maudsley NHS Foundation Trust working in collaboration with Devon Partnership Trust, and secondly by Dr Emma Vaux [Consultant Nephrologist, Royal Berkshire NHS Foundation Trust] on the Acute Kidney Damage reduction programme.

The final keynote presentation, entitled 'Global Collaboration: Frontline Results' was delivered by Gretchen Haskins [Chief Executive Officer, HeliOffshore] after which Charles Vincent gave some reflections on the day and closed the conference, although further refreshments were available for those wishing to stay and network further.

Conference evaluation

Delegates were requested to fill in an evaluation form before leaving the venue; 48/72 did so and their responses were evaluated.

Results of the evaluation were almost universally positive with 94% of delegates scoring their level of satisfaction with 'how well the quality and content of the event met their prior expectations' with 4 or above, on a scale of 5 [excellent] - 1 [poor]

Further questions asked for comments on what areas of the conference content increased their knowledge and understanding, and what learning they would take from the event to implement in their own practice.

There was a range of positive responses, with comments received such as "Thinking about what would make a difference rather than what caused the issue". Particular areas highlighted as useful by several delegates included hearing about approaches to safety from other sectors, the need for having a safety plan, the need for leadership to empower others to speak up, and the value of praising success.

The following 'wordgram' was constructed from delegates' feedback



One delegate wrote that the conference was the "Most motivating and inspiring day I've had in a long time", and several mentioned how they would like to see the network of patient safety professionals created by the conference carried forward.

Delegates were asked to suggest potential improvements and several helpful points were raised that will be taken forward for future events.

Copies of the presentations from the day are now available from the Patient Safety Oxford website: <http://www.patientsafetyoxford.org/news/strategies-for-the-real-world-conference/>