

## Evaluation from Sepsis Working Together Event

The Oxford AHSN, Patient Safety Collaborative Sepsis programme of work organised a regional working together event to focus on the release of the NICE guidance and work that is being undertaken nationally and regionally.

The event took place on Monday 19<sup>th</sup> September 2016 at Oxford Unipart Conference Centre. There were a variety of speakers from community and hospital settings as well as Dr Celia Ingam-Clark (NHS England) who gave a national update on sepsis and Sue Morrish (mother and sepsis campaigner) who shared her story of her son Sam.

The day was attended by just under 100 people (71% Community Setting and 21% Secondary Care including the private sector). The following evaluation is based upon the evaluation sheets that were handed in at the end of the day. 88% of delegates completed their evaluation form and was evenly completed from acute and community settings.

The majority of responses had positives for each of the speakers, however there was an overwhelming 58% consensus of the importance of the patient story. Many delegates felt that this not only highlighted areas that they could work on but also brought them back to the reality that sepsis effects people personally.

There were several comments that it would have been good to have had several sessions from nursing colleagues and also to cover practical ways to address the concerns/burden in the workplace. They specifically noted that the sharing of training and educational tools would be useful. A significant proportion of attendees commented on the usefulness of the talk “fighting sepsis, saving lives, sharing our journey”. This included quality improvement methodology in a non-jargon format and focused on the journey of a local Trust aiming to reduce the mortality of sepsis.

Key areas of learning that delegates focused on were the importance of communication between care settings, using the same language from first point of contact to secondary care, the importance of planning including leaflets for patients who are unwell but not admitted and using the same screening tool (NEWS/Sepsis 6/Sepsis Pathway). Many highlighted that the day had reiterated to them the importance of early recognition and where to refer depending on the place of care.

The majority of the secondary care colleagues found the presentation on SEND (System for Electronic Notification and Documentation) of interest, specifically its function to be able to show results in different care settings and audit these electronically.

Whilst 99% of delegates rated the day as excellent/very good there were several points that were made which would have been useful on the day. These included hand outs with



relevant information on i.e. websites, where to find resources etc., hand out of slides, printed delegate list and a discussion around how NICE adds to the already existent sepsis 6 bundle.

There was 100% consensus that the venue and running of the day was either very good or excellent.

The following encompasses direct quotes from feedback and the word art captures the overall response from the day.

“A really enjoyable day, thank you. It has inspired me to go back and make improvements in my area”

“The day has gone so quickly but the messages and what are learnt will be kept forever”

““Very well run course and different from the usual ones”



“All speakers excellent, many new things learnt. Excellent range of high quality and relevant speakers. A few more interactive sessions might have been nice to make use of the MDT expertise in the room”

“Sue’s talk made me think about being more clear and specific in giving instructions to patients in the future”

““Excellent day, thought provoking. Highlights how important staff training is and hope to see roll out of SEND across community to help raise concerns”