

Leadership
Culture
Capability
Learning
Measurement
Process
Innovation

Safety Culture

Safety culture is often described as “the way we do things around here”. There is much we can do, no matter where people work, to develop a collective “mindfulness” towards safety and delivering safe care.

Nationally, there is a drive to raise the awareness of the impact that culture has on safety. All PSCs will be helping to create the conditions to enable healthcare organisations to sustain a culture of safety.

Regionally, the Oxford PSC aims to help partner organisations to create conditions that will allow a new approach to safety culture and build capacity to change through interventions at different levels.



The Oxford PSC are supporting partner trusts to use the SCORE (safety, communication, operational risk, resilience & reliability and engagement) safety culture assessment tool.

The tool allows trusts to deepen their understanding and insight into their trust’s culture; allowing them to improve and build on good practice associated with patient safety.



Figure 1: methods to approach a change in safety culture.



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